# Islamic Guarantee Issuance User Guide Oracle Banking Trade Finance Process Management

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Oracle Banking Trade Finance Process Management - Guarantee Issuance User Guide Oracle Financial Services Software Limited

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# **Oracle Banking Trade Finance Process Management**

Welcome to the Oracle Banking Trade Finance Process Management (OBTFPM) User Guide. This guide provides an overview on the OBTFPM application and takes you through the various steps involved in creating and processing trade finance transactions.

This document will take you through following activities in OBTFPM:

- To create and handle trade finance transaction.
- Help users to conveniently create and process trade finance transaction.

#### Overview

OBTFPM is a trade finance middle office platform, which enables bank to streamline the trade finance operations. OBTFPM enables the customers to send request for new trade finance transaction either by visiting the branch (offline channels) or through SWIFT/Trade Portal/other external systems (online channels).

#### **Benefits**

OBTFPM helps banks to manage trade finance operations across the globe in different currencies. OBTFPM allows you to:

- Handle all trade finance transactions in a single platform.
- Provides support for limit verification and limit earmarking.
- · Provide amount block support for customer account.
- Provides acknowledgement to customers.
- Enables the user to upload related documents during transaction.
- Enables to Integrate with back end applications for tracking limits, creating limit earmarks, amount blocks, checking KYC, AML and Sanction checks status.
- Create, track and close exceptions for the above checks.
- Enables to use customer specific templates for fast and easy processing of trade transactions that reoccur periodically.

#### **Key Features**

- Stand-alone system that can be paired with any back end application.
- Minimum changes required to integrate with bank's existing core systems.
- Faster time to market.
- Capable to interface with corporate ERP and SWIFT to Corporate.
- Highly configurable based on bank specific needs.
- Flexibility in modifying processes.



## **Guarantee Issuance - Islamic**

As part of Guarantee Issuance, the applicant (Customer) approaches a bank and requests the bank to issue a Bank Guarantee on their behalf to the beneficiary(Exporter).

The various activities involved in OBTFPM during issuance of a guarantee are:

- Receive and verify application and other documents (Non Online Channel) Registration stage
- Input application details
- Upload of related mandatory and non mandatory documents
- · Verify documents and capture details (Online/Non Online Channels)- Scrutiny stage
- Check balance availability for amount block
- Input/Modify details of the guarantee Data enrichment stage
- Conduct legal checks
- · Check for limit availability
- Check for sanctions & KYC status
- Earmark limits/Create amount block for cash margin/charges
- Capture remarks for other users to check and act
- Draft guarantee copy for legal verification
- · Generate acknowledgement and draft guarantee copies
- Notify customer on any negative statuses in any of the stages to the applicant
- · Hand off request to back office

The design, development and functionality of the Islamic Guarantee Issuance process flow is similar to that of conventional Guarantee issuance process flow.

In the subsequent sections, let's look at the details for Guarantee Issuance process:

This section contains the following topics:

Common Initiation Stage	Registration
Data Enrichment	Exceptions
Multi Level Approval	Customer - Acknowledgement letter
Customer - Reject Letter	Reject Approval

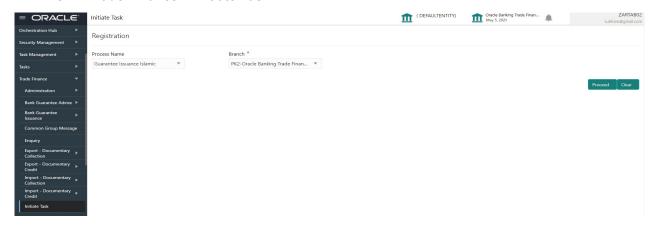
# **Common Initiation Stage**

The user can initiate the new Islamic guarantee issuance request from the common Initiate Task screen.

1. Using the entitled login credentials, login to the OBTFPM application.



#### 2. Click Trade Finance > Initiate Task.



Provide the details based on the description in the following table:

Field	Description
Process Name	Select the process name to initiate the task.
Branch	Select the branch.

#### **Action Buttons**

Use action buttons based on the description in the following table:

Field	Description
Proceed	Task will get initiated to next logical stage.
Clear	The user can clear the contents update and can input values again.

# Registration

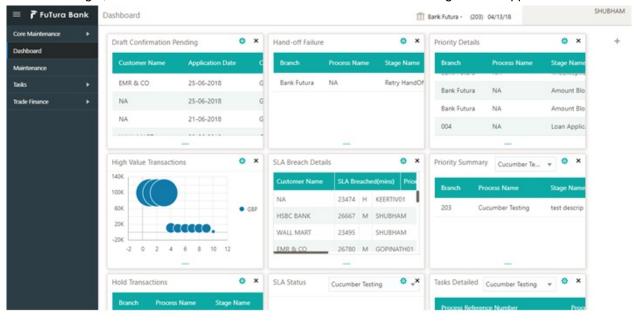
During registration stage, user can register request for an Islamic Guarantee received at the front desk (as an application received physically/received by mail/fax). During registration, user captures the basic details of the application, check the signature of the applicant and upload related documents. On submit of the request, the customer should be notified with acknowledgment and the request should be available for an Guarantee expert to handle in the next stage.

1. Using the entitled login credentials for registration stage, login to the OBTFPM application.

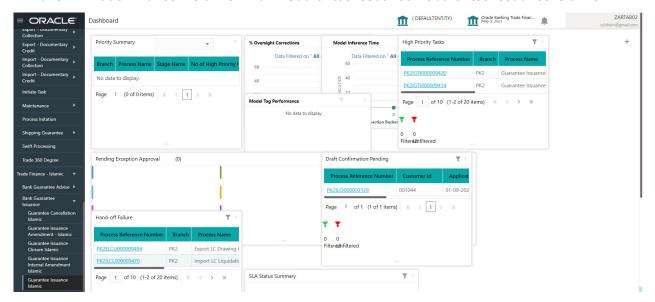




2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.

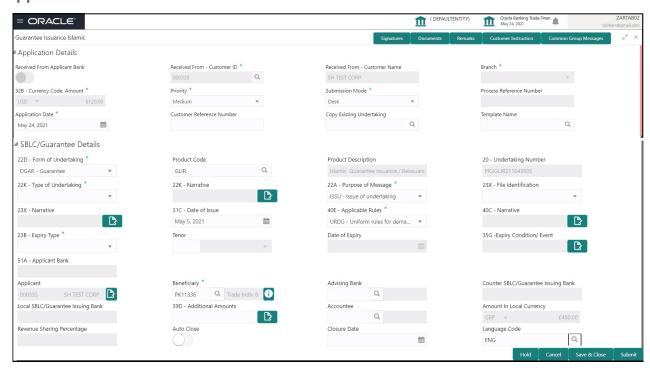


3. Click Trade Finance - Islamic > Bank Guarantee Issuance > Guarantee Issuance Islamic.



The registration stage has two sections Application Details and Guarantee Details. Let's look at the registration screens below:

### **Application Details**



Provide the Application Details based on the description in the following table. In case of MT798, Application Details are defaulted to SWIFT.



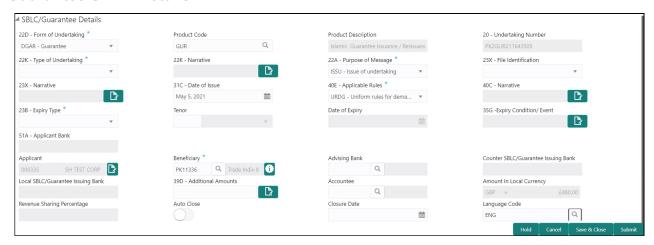
Field	Description	Sample Values
Received From Applicant Bank	Guarantee Issuance request can be received from the applicant or from the applicant's bank.	Toggle off
	<b>Toggle on:</b> Switch on the toggle if Guarantee Issuance request is received from applicant's bank.	
	<b>Toggle off:</b> Switch off the toggle if Guarantee Issuance request is received from applicant.	
Received From - Customer ID	Select the customer id of the applicant or applicant's bank.	001345
Received From - Customer Name	Name of the customer or applicant. This field will be auto populated based on the selected customer ID.	EMR & CO
Branch	Select the branch. Customer's home branch will be displayed based on the customer ID and it can changed, if required.  Note  Once the request is submitted, Branch field is non-editable.	203-Bank Futura -Branch FZ1
Currency code, Amount	Select the currency code and Provide the guarantee value (with decimal places) as per currency type.	GBP
Priority	Priority maintained will be populated as either 'Low or Medium or High'. If priority is not maintained for a customer, 'Medium' priority will be defaulted.	High
Submission Mode	Select the submission mode of Guarantee Issuance request. By default the submission mode will have the value as 'Desk'.	Desk
	Desk- Request received through Desk	
	Fax - Request received through Fax	
	Email - Request received through Email	
	If the Guarantee Issuance is at Counter Issuing Bank (CIB), the field is Read only and SWIFT.	
	If the Guarantee Issuance is at Local Issuing Bank (LIB), the field is Read only and SWIFT.	
Process Reference Number	Unique sequence number for the transaction.  This is auto generated by the system based on process name and branch code.	203GTEISS000 001134



Field	Description	Sample Values
Application Date	By default, the application will display branch's current date and enables the user to change the date to any back date.	04/13/2018
	Note Future date selection is not allowed.	
Customer Reference Number	User can enter the 'Reference number' provided by the applicant/applicant bank.	
Copy Existing Undertaking	Select any existing undertaking to be copied, if required.	
Template Name	This is applicable only for the non-online Guarantee Issuance request.	
	This option allows user to select a template if the applicant details are already captured and the data can be reused with the template to reduce the effort. The details pertaining to the subsequent screens in scrutiny and data enrichment screens will be persisted and populated when you move to the relevant screens.	
	Before populating the screens, application will check if there are any existing values and will display an alert message 'Value exist already in few fields - Do you want to use the template - Yes/No'. If the you click on Yes the existing details will be over-written with the template values.	
	Click the look up icon to search the Template code with Template Code or Template Description.	
	Template Name X  Template Code Template Description	
	Template Code  No data to display.  Page 1 (0 of 0 items) K < 1 > ×	



#### **Guarantee/SBLC Details**



Registration user can provide Guarantee details in this section. Alternately, guarantee details can be provided by Scrutiny user.

Provide the Guarantee Details based on the description in the following table:

Field	Description	Sample Values
Form of Undertaking	Select the Form of Undertaking from the available options:  • DGAR - Guarantee  • STBY - Standby LC	
Product Code	Select the applicable product code.  Click the look up icon to search the product code with code or product description.  Product Code  Product Code and on tab out system will validate and populate the selected product description. The product codes will be listed based on the selected value in Form of Undertaking.	GUIS
Product Description	Auto populated by the application based on the Product Code selected.	Guarantee Issuance / Re- issuance upon receiving request
Undertaking Number	Undertaking number is auto-populated by the application based available in the guarantee/ SBLC.	



Field	Description	Sample Values
Type of Undertaking	Select the guarantee type from the following available options:	Financial Guarantee
	<ul> <li>Advance Payment Guarantee</li> </ul>	
	<ul> <li>Credit Facilities Guarantee</li> </ul>	
	CUST - Customs	
	DPAY - Direct Pay	
	INSU - Insurance	
	JUDI - Judicial	
	LEAS - Lease	
	PAYM - Payment Guarantee	
	PERF - Performance	
	RETN - Retention	
	SHIP - Shipping - For shipping guarantee	
	TEND - Tender or Bid	
	<ul> <li>WARR - Warranty/ maintenance</li> </ul>	
	OTHR - Any other local undertaking type.	
Narrative	Provide the details of any other type of local undertaking. This field is applicable if the <b>Type of Undertaking</b> has value as <b>OTHR</b> .	



Field	Description	Sample Values
Purpose of message	Select the purpose of message from the LOV:	
	ISSU - Issue of Undertaking	
	In case the Undertaking is sent through SWIFT MT 760, the advising bank has to just advise the Undertaking to the Beneficiary.	
	In case the Undertaking is advised through Mail Advice, the guarantee can be directly mailed by the Issuing bank to the Beneficiary.	
	This is applicable for Guarantees/ Local Guarantees and SBLC (Standby LC)	
	<ul> <li>ICCO - Issuance of counter-counter- undertaking and request to issue counter- undertaking</li> </ul>	
	The bank receiving the Undertaking (usually through SWIFT MT 760) is required to issue a Counter- undertaking to another bank requesting the third Bank to issue Local Undertaking favoring the Beneficiary.	
	ISCO - Issuance of counter-undertaking and request to issue local undertaking	
	The bank receiving the Undertaking (usually through SWIFT MT 760) is required to issue Local Undertaking to the beneficiary.	
	If the Guarantee Issuance is at Counter Issuing Bank (CIB), Purpose of Message is 'ISCO'.	
	If the Guarantee Issuance is at Local Issuing Bank (LIB), Purpose of Message is 'ISSU'.	
File Identification	This field enables the user to select the type of delivery channel and its associated file name or reference from the available values:	
	COUR - Courier delivery	
	EMAL - Email transfer	
	FACT - SWIFTNet FileAct	
	FAXT - Fax transfer	
	HOST - Host-to-Host     MAII - Restal Politicary	
	MAIL - Postal Delivery     OTHR - Other delivery channel	
Narrative	If File <b>Identification field</b> values are <b>COUR</b> or <b>OTHR</b> , user must be able to provide description in this field.	
Date of Issue	Application will default the branch's current date in date of issue. User cannot change the defaulted date.	04/13/18
	Application will populate the Date of Issue field with branch date on approval if date of approval is later than date of registration.	



Field	Description	Sample Values
Applicable Rules	Select the applicable rules for the Guarantee Issuance from the available options:  URDG - Uniform rules for demand guarantees  UCPR - Uniform customs and Practices  ISPR - International standby Practices  OTHR	URDG - Uniform rules for demand guarantees
Narrative	If <b>Applicable Rules</b> field value is <b>OTHR</b> , user must be able to provide description in this field.	
Expiry Type	This field indicates whether undertaking has specified expiry date or is open-ended. Select the applicable value from the available options:  COND - Conditional Expiry  FIXD - Specified expiry date (with/without automatic expansion)  OPEN - No specific date of expiry	
Tenor	Specify the value for tenor and select the value from the drop-down.  The drop down is enabled, if <b>Expiry Type</b> is <b>COND</b> and <b>FIXD</b>	
Date Of Expiry	Provide the expiry date of the Guarantee Issuance.  The expiry date can be equal or greater than the issue date. If the Expiry Date is earlier than the issue date, system will provide an error and if the 'Expiry Date is equal to the Issue Date', system will provide an alert message.  This field is applicable only if Expiry Type is COND or FIXD.	09/30/18
Expiry Condition/Event	This field specifies the documentary condition/ event that indicates when the local undertaking will cease to be available.  This field is applicable only if <b>Date of Expiry</b> field value is <b>COND</b> .	
Applicant Bank	In application details, if <b>Received From Applicant Bank</b> toggle is on, the applicant bank details will be captured here.  If request is not received from applicant bank, this field must be blank.	001342 -HSBC Bank
Applicant	Applicant details will be auto populated based on the details provided in <b>Application Details</b> section.  If the request is received from Applicant bank, select the applicant from the List of Values.	001345 Nestle



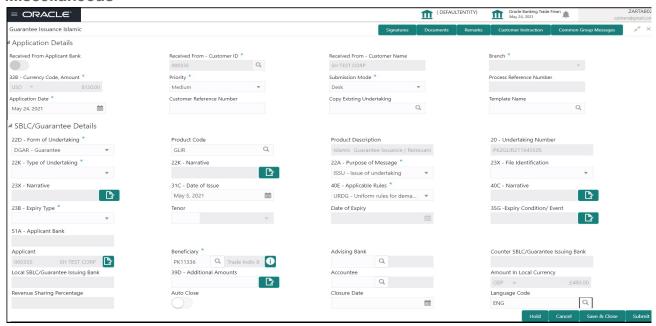
Field	Description	Sample Values
Beneficiary	Select the beneficiary in whose favor the undertaking (or counter-undertaking) is issued. If beneficiary is not a customer of the bank, then choose WALKIN customer id and provide the beneficiary details. If beneficiary is a customer and KYC status is not Valid, then system will display alert message.	001344 EMR & CO
Advising Bank	Select the advising bank.  Click the look up icon to search the advising bank based on Party ID/Party Name. You can also input the party ID and on tab out system will validate and populate the 'Advising Bank' name.  Note  In case the selected Bank is not RMA Compliant, the system prompts the user to use a different advising bank or use non SWIFT Media to transmit the LC and displays error message "RMA arrangement not available, please change the bank or use MAIL Medium".	001343 - Bank Of America
Counter SBLC/Guarantee Issuing Bank	Select the Counter Guarantee Issuance Bank from the LOV.  This field is applicable only if the Purpose of Message field has value as ICCO.  Note  If Counter Issuing Bank has value, and in case the selected Bank is not RMA Compliant, the system displays error message "RMA arrangement not available".	
Local SBLC/Guarantee Issuing Bank	Select the Local Guarantee Issuance Bank from the LOV.  This field is applicable only if the Purpose of Message field has value as ICCO or ISCO.  Note  If Local Issuing Bank has value and Counter Issuing Bank has no value, and in case the selected Bank is not RMA Compliant, the system displays error message "RMA arrangement not available".	



Field	Description	Sample Values
Additional Amounts	Provide any additional amounts related to undertaking.	
Accountee	User can select the accountee from LOV.	8/2
Amount In Local Currency	System fetches the local currency equivalent value for the transaction amount from back office (with decimal places).	
Revenue Sharing	Read only field.	
Percentage	System populates the values from the "Trade Finance Customer Maintenance" if the below conditions are met.	
	<ul> <li>Purpose of Message is "ISCO" or "ICCO"</li> </ul>	
	<ul> <li>CIB or LIB is captured in the Guarantee Contract.</li> </ul>	
	<ul> <li>If CIB and LIB is available in the Guarantee Contract, then system should populate the "Revenue sharing Percentage" maintained against party CIB.</li> </ul>	
	<ul> <li>If LIB is only available without CIB in the Guarantee Contract, then system should populate the "Revenue sharing Percentage" maintained against party LIB.</li> </ul>	
	<ul> <li>Percentage should be populated after tab out from LIB field.</li> </ul>	
Auto Close	Toggle On: Enable the toggle, if Auto close is required for that transactions.	
	Toggle Off: Disable the toggle, if Auto close is not required for that transactions.	
Closure Date	System default the "Closure Date" with the value "Expiry Date" + No of Closure days maintained in the respective Product in which the contract has been created.	Closure Date
	System automatically close the contract on the specified "Closure Date" if "Auto Close" is selected as "Yes" for the specific contract.	
	User can modify the system defaulted "Closure Date" and system should validate the same for the below conditions,	
	<ul> <li>Closure Date must be after the Issue Date.</li> </ul>	
	<ul> <li>Closure Date must be after the Expiry Date.</li> </ul>	
	<ul> <li>Closure Date cannot be blank, when the "Auto Close" is checked.</li> </ul>	
Language Code	Click <b>Search</b> to search and select the language code from the look-up.	



#### Miscellaneous



Provide the Miscellaneous Details based on the description in the following table:

Field	Description	Sample Values
Signature	Click the Signature button to verify the signature of the customer/ bank if required.	
	The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.	
	If more than one signature is available, system should display all the signatures.	
Documents	Upload the required documents.	
	Application will display the mandatory and optional documents.	
Remarks	Provide any additional information regarding the Guarantee Issuance. This information can be viewed by other users processing the request.	
Customer Instructions	Click to view/ input the following	
	<ul> <li>Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> </ul>	
	<ul> <li>Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	



Field	Description	Sample Values
Common Group Message	Click Common Group Message button, to send MT799 and MT999 messages from within the task.	
Submit	On Submit, system will trigger acknowledgment to the customer and give confirmation message for successful submission. Task will get moved to next logical stage of Guarantee Issuance.	
	If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	
Save & Close	Save the information provided and holds the task in you queue for working later.  This option will not submit the request.	
Cancel	Cancels the Guarantee Issuance Registration stage input.	
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	
Checklist	Make sure that the details in the checklist are completed and acknowledge. If mandatory checklist items are not marked, system will display an error on submit.	

#### Bi-Directional Flow for Offline Transactions Initiated from OBTFPM

Offline Transactions means those transactions which are not initiated by OBDX, but are initiated directly by the bank user in OBTFPM upon request received from the customer.

#### **Pre-Conditions:**

- Customer Maintenance details are replicated from OBTF to OBTFPM.
- Task is initiated in OBTFPM, Customer ID is captured/populated and Process Reference Number is generated.

#### **Steps of Bi-Directional Flow**

- 1. Customer Maintenance details are replicated from OBTF to OBTFPM.
- 2. In OBTFPM, user clicks on **Request Clarification**, the system checks if the request is initiated from OBDX by validating the value available in the submission mode field is "Online". In case submission mode is "Online", the user can enter the clarification details in "Clarification Required" placeholder.
- 3. In case submission mode is not "Online", the system will validates if the counterparty is a OBDX customer by checking the flag "Trade Finance Portal" in the Customer Maintenance table replicated from OBTF. In this case, the user can submit clarification.
- 4. In case submission mode is not "Online", and if the "Trade Finance Portal" flag is set to 'No' in Customer Maintenance Table, the system should display the error message that 'The customer is not subscribed to Trade Finance Portal'.



5. Once the request is submitted, the Request Clarification functionality would be applicable to offline initiated transactions also.

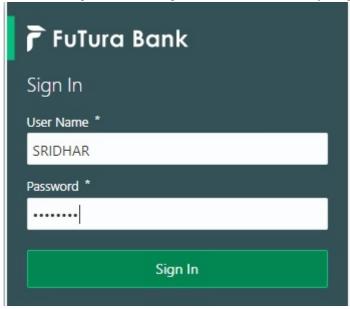
## **Scrutiny**

On successful completion of registration of a Islamic Guarantee issuance request, the request moves to scrutiny stage. At this stage the gathered information during registration are scrutinized.

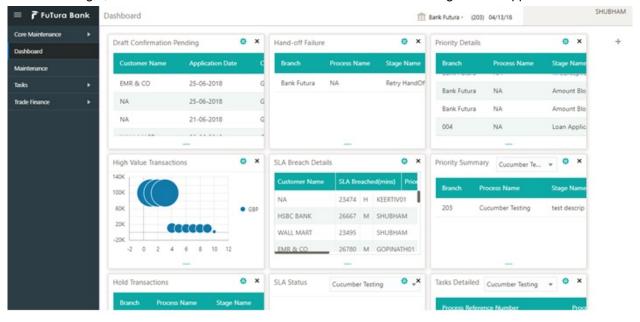
As part of scrutiny, user can enter/update basic details of the Islamic Guarantee request and can verify if the request can be progressed further. The task initiated from the online channel should be created in the Scrutiny stage directly as in conventional process flow.

Do the following steps to acquire a task currently at Scrutiny stage:

1. Using the entitled login credentials for scrutiny stage, login to the OBTFPM application.

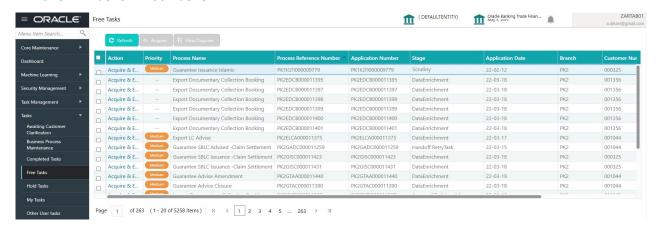


2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.

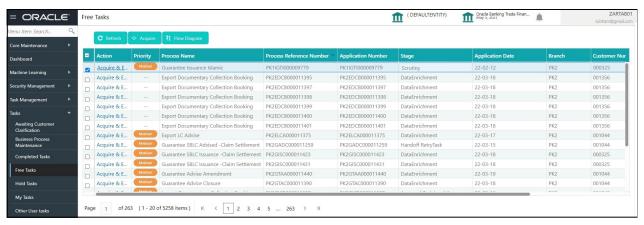




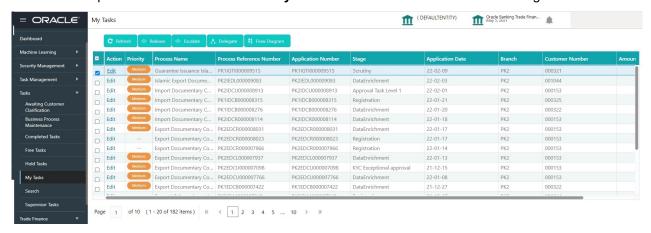
3. Click Tasks> Free Tasks.



Select the appropriate task and click Acquire & Edit to edit the task or click Acquire to edit the task from My Tasks.



5. The acquired task will be available in My Tasks tab. Click Edit to scrutinize the registered task.



The scrutiny stage has three sections as follows:

- Main Details
- Guarantee Preferences
- Local Guarantee
- Additional Details
- Summary

Let's look at the details for scrutiny stage. User can enter/update the following fields. Some of the fields that are already having value from registration/online channels may not be editable.



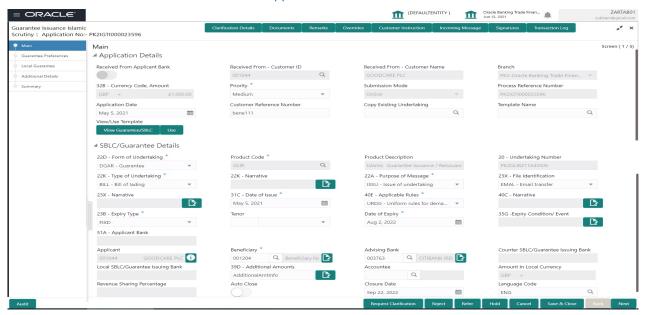
#### **Main Details**

Main details section has three sub section as follows:

- Application Details
- Guarantee Details

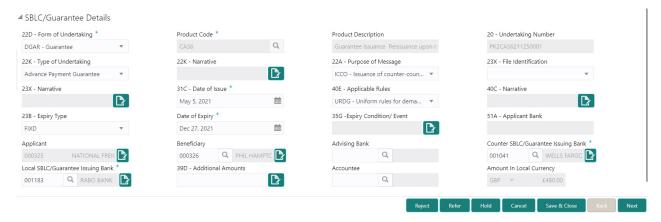
#### **Application Details**

All fields displayed under Application details section, would be read only except for the **Priority** and **Customer Reference Number**. Refer to Application Details for more information of the fields.



#### **Guarantee Details**

The fields listed under this section are same as the fields listed under the Guarantee/SBLC Details section in Common Initiation Stage. Refer to Guarantee/SBLC Details for more information of the fields. During registration, if user has not captured input, then user can capture the details in this section.





Following fields are the additional new fields apart from the fields carried over from Guarantee/SBLC Details of Registration. Provide the details for the two additional fields based on the description in the following table:

Field	Description	Sample Values
Copy Existing Undertaking	Select any existing undertaking to be copied, if required.	
Template name	This is applicable only for the non-online Guarantee Issuance request.	
	This option allows user to select a template if the applicant details are already captured and the data can be reused with the template to reduce the effort. The details pertaining to the subsequent screens in scrutiny and data enrichment screens will be persisted and populated when you move to the relevant screens.	
	Before populating the screens, application will check if there are any existing values and will display an alert message 'Value exist already in few fields - Do you want to use the template - Yes/No'. If the you click on Yes the existing details will be over-written with the template values.	
	Click the look up icon to search the Template code with Template Code or Template Description.	
	Template Name x  Template Code Template Description	
	Fetch	
	Template Code Template Description  No data to display.	
	Page 1 (0 of 0 items)   K	
View Guarantee/ SBLC	Click View to view the details of the selected template in Template Name.	
Use	Click Use to use the selected template in Template Name.	



#### **Action Buttons**

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
	The user can view and input/view application details simultaneously.	
	When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	
Customer Instructions	Click to view/ input the following	
	Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer.  User will not be able to edit this.	
	Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.	
Common Group Message	Click Common Group Message button, to send MT799 and MT999 messages from within the task.	



Field	Description	Sample Values
Incoming Message	This button displays the multiple messages (MT760 + up to 7 MT761.	
	Click to allow parsing of MT 760 along with MT761(up to 7) messages together to create a Guarantee Issuance.	
	In case of MT798, the User can click and view the MT798 message(784,760/761).	
	The user can also view the incoming MT765 by clicking the Incoming Message button.	
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this placeholder in Header of the task.	
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the process-task.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Cancel	Cancel the Guarantee Issuance scrutiny stage inputs.	
Hold	The details provided will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.	
	Refer Codes:	
	<ul><li>R1- Documents missing</li><li>R2- Signature Missing</li></ul>	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	R5 - Others.	

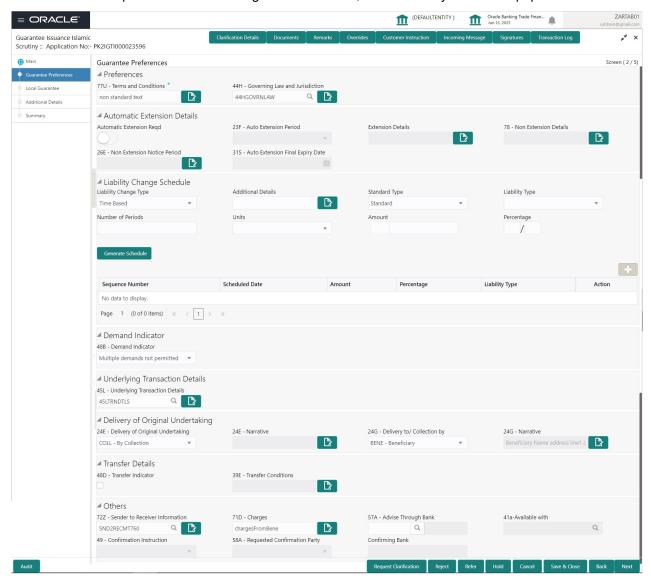


Field	Description	Sample Values
Reject	On click of Reject, user must select a reject reason from a list displayed by the system.	
	Reject Codes:	
	R1- Documents missing	
	<ul> <li>R2- Signature Missing</li> </ul>	
	R3- Input Error	
	<ul> <li>R4- Insufficient Balance/Limits</li> </ul>	
	R5 - Others.	
	Select a Reject code and give a reject description.	
	This reject reason will be available in the remarks window throughout the process.	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	



#### **Guarantee Preferences**

A Scrutiny user can scrutinize the guarantee preference details of the Islamic guarantee issuance request. In case the request is received through online channel, user will verify the details populated.



#### **Preferences**

Provide the preferences details based on the description in the following table:

Field	Description	Sample Values
Terms and Conditions	Select the terms and conditions from the LOV that are not already mentioned.	
	The field displays the content from MT760 and all the applicable MT 761.	
Governing Law and Jurisdiction	Select the applicable governing law and jurisdiction for the undertaking.	



#### **Automatic Extension Details**

Provide the Automatic Extension Details based on the description in the following table:

Field	Description	Sample Values
Automatic Extension Required	<b>Toggle On:</b> Set the toggle On, if automatic extension for expiry date is required.	
	<b>Toggle Off:</b> Set the toggle Off, if automatic extension for expiry date is not required.	
	Note:  This field is not applicable Validity field in registration stage has value as Open.	
Auto Extension Period	Select the auto extension period for expiry date from the following options:	
	Days	
	One year	
	Others	
	Note	
	This field is applicable only if <b>Auto Extension Required</b> toggle is set to <b>On</b> .	
Extension Details	Provide the extension details for the expiry date.	
	Note	
	This field is applicable only if <b>Auto</b>	
	Extension Period field value is Days/ Others.	
Non-Extension Details	Provide the non-extension details for automatic expiry date extension such as notification methods or notification recipient details.	
	Note	
	This field is applicable only if A <b>uto Extension Period</b> field has values.	
Non-Extension Notice Period	Provide the non-extension notice days.	
	Note	
	This field is applicable only if Auto Extension Period field has values.	



Field	Description	Sample Values
Auto Extension Final Expiry Date	Provide the final extension date for automatic expiry date extension after which no automatic extension is allowed.	
	Note This field is applicable only if Auto Extension Period field has values.	
	If Automatic Extension Required toggle is set to Yes, the user can manually enter the value. This date/duration can be beyond the calculated value provided in the "Auto Extension Period".	

## **Liability Change Schedule**

In this section, user can enter the details of increase or decrease of liability on a pre-scheduled date as applicable.

Provide the Liability Change Schedule based on the description in the following table:

Field	Description	Sample Values
Liability Change Type	Select the liability change type. This field describes the basis for liability change.	
	Values are:	
	<ul> <li>Event Based - User can enter the Event details in "Additional Details" field. The actual liability change for Event based type should be operationally handled by the user based on the event details</li> </ul>	
	<ul> <li>Time Based - The liability change should happen automatically on the pre- scheduled date as given.</li> </ul>	
Additional Details	Specify the additional details to increase or decrease of liability or both are involved.	
Standard Type	This field describes whether liability change is standard or non-standard.	
Liability Type	This field describes whether Increase or decrease of liability or both are involved.	
Number of Periods	User can enter the numeric value of the period corresponding to the units.	
Units	User can select the value from drop down. Values are:	
	Monthly	
	Quarterly	
	Half Yearly     Yearly	
	Yearly	



Field	Description	Sample Values
Amount	User can enter the Liability Amount that should be increased or decreased on the liability change date.	
Percentage	User can either enter the amount of liability to be changed or percentage of liability to be changed. If percentage is chosen, then system should calculate the equivalent amount of liability to be changed.	
Schedule Grid	If the liability change is for more than one date, or if the liability change is not based on time, user can input the details in the schedule grid.	
Sequence Number	Serial number of the liability change.	
Scheduled Date	User can enter the date on which liability change to happen.	
Amount	User can enter the Liability Amount that should be increased or decreased on the liability change date.	
Percentage	The user can either enter the amount of liability to be changed or percentage of liability to be changed. If percentage is chosen, then system should calculate the equivalent amount of liability to be changed.	
Liability Type	This field describes whether Increase or decrease of liability or both are involved.	
Plus Icon	Click plus icon to add a new row to input the liability change details in the grid.	
Minus Icon	Click minus icon to remove any existing grid Details.	



#### **Demand Indicator**

Field	Description	Sample Values
Demand Indicator	This field specifies whether partial and/or multiple demands are not permitted. Select the demand indicator from the following options:	
	<ul> <li>Multiple demands are not permitted - Partial amount can be claimed</li> </ul>	
	<ul> <li>Partial demands are not permitted - Entire amount can be claimed</li> </ul>	
	Multiple and partial demands are not permitted - Entire amount can be claimed	

## **Underlying Transaction Details**

Field	Description	Sample Values
Underlying Transaction Details	Select the underlying business transaction details (for which the undertaking is issued) from the LOV.	

# **Delivery of Original Undertaking**

Field	Description	Sample Values
Delivery of Original Undertaking	Select the method of the delivery from the following options by which the original local undertaking needs to be delivered:	
	<ul> <li>COLL - By Collection</li> <li>COUR - By Courier</li> <li>MAIL - By Mail</li> <li>MESS - By Messenger - Hand Deliver</li> <li>OTHR - Other Method</li> <li>REGM - By registered mail</li> <li>Note</li> <li>This field is not applicable, if Purpose of Message field value is ICCO/ISCO.</li> </ul>	
Narrative	Provide the description of method of delivery of original undertaking.  Note  This field is applicable only if the Delivery of Original Undertaking field value is COUR/OTHR.	



Field	Description	Sample Values
Delivery to/Collection by	Select the details of to whom the original local undertaking is to be delivered or by whom the original local undertaking is to be collected:  BENE - Beneficiary  OTHR - Others	
	Note This field is not applicable, if Purpose of Message field value is ICCO/ISCO.	
Narrative	Provide the name and address.  Note  This field is applicable only if the Delivery to/Collection by field value is OTHR.	



#### **Transfer Details**

Field	Description	Sample Values
Transfer Indicator	Select the check box if the undertaking is transferable.	
Transfer Conditions	Provide the conditions to transfer the undertaking.  Note  This field is applicable only if the Transfer Conditions check box is checked.	

## Others

Field	Description	Sample Values
Sender to Receiver Information	Select the additional information for receiver from the LOV.	
Charges	Provide the charges for the undertaking from the LOV.	
Advice Through Bank	Select the additional bank to advice the undertaking from the LOV.	
	Note This field is applicable only if Advice Through Bank field in Main Details has value.	
Available With	This field identifies the bank with which the credit is available of the issued LC.	
	User must capture the bank details or any free text.	
	<ul> <li>Search the bank with SWIFT code (BIC) or Bank Name.</li> </ul>	
	On selection of the record if SWIFT code is available, then SWIFT code will be defaulted. If SWIFT code is not available then the bank's name and address gets defaulted.	



Field	Description	Sample Values
Confirmation Instructions	Select the confirmation instruction from the available values:  CONFIRM  MAY ADD  WITHOUT  Note  This field is applicable if the Form of Undertaking is STBY - Standby LC.	
Requested Confirmation Party	Select the requested confirmation party from the available options:  Advising Bank Advise Through Bank Others  This field is applicable if the Confirmation Instructions is Confirm or May Add.	
Confirming Bank	Select the Confirming Bank from the LOV.  Note This field is applicable if the Requested Confirmation Party value is Others.	

#### **Action Buttons**

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	



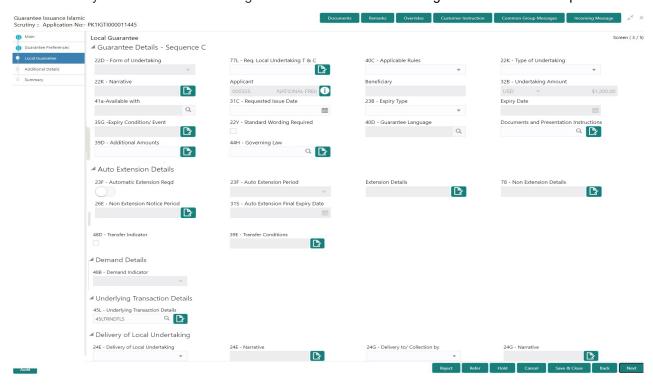
Field	Description	Sample Values
Incoming Message	This button displays the multiple messages (MT760 + up to 7 MT761.	
	Click to allow parsing of MT 760 along with MT761(up to 7) messages together to create a Guarantee Issuance.	
	In case of MT798, the User can click and view the MT798 message(784,760/761).	
	The user can also view the incoming MT765 by clicking the Incoming Message button.	
Save & Close	Save the information provided and holds the task in you queue for working later.  This option will not submit the request	
Cancel	Cancel the Scrutiny Stage Inputs.	
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.  Refer Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	<ul><li>R2- Signature Missing</li><li>R3- Input Error</li></ul>	
	R4- Insufficient Balance/Limits	
	• R5 - Others.	
Hold	The details provided will be registered and status will be on hold.	
	This option is used, if there are any pending information yet to be received from applicant.	
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.	
	Reject Codes:	
	R1- Documents missing     R2- Signature Missing	
	<ul><li>R2- Signature Missing</li><li>R3- Input Error</li></ul>	
	<ul> <li>R4- Insufficient Balance/Limits</li> </ul>	
	R5 - Others.	
	Select a Reject code and give a Reject Description.	
	This reject reason will be available in the remarks window throughout the process.	
Back	Click Back to move the task to the previous segment.	



Field	Description	Sample Values
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

#### **Local Guarantee**

A Scrutiny user can enter the local guarantee details of the Islamic guarantee issuance request.



User must provide Local Guarantee (Sequence C) details. Values from Guarantee Preferences (Sequence B) and Main Details will get defaulted to few of fields in this section. Provide the details based on the description in the following table:

Field	Description	Sample Values
Guarantee Details - Sequer	ice C	
Form of Undertaking	Read only field.	
	The value will get defaulted from Main Details.	
Req. Local Undertaking T & C	This field displays the content from MT760 and all applicable MT761.	
Applicable Rules	The value will get defaulted from Main Details.	
Type of Undertaking	Read only field.	
	The value will get defaulted from Main Details.	



Field	Description	Sample Values
Applicant	Read only field.	
	The value will get defaulted from Main Details.	
Beneficiary	Read only field.	
	The value will get defaulted from Main Details.	
Governing Law.	Read only field.	
	The value will get defaulted from Main Details.	
Undertaking Amount	Read only field.	
	The value will get defaulted from Main Details.	
Available With	Read only field.	
	The value will get defaulted from Guarantee Preferences.	
Requested Issue Date	The value will get defaulted from Guarantee Preferences.	
Expiry Type	This field indicates whether undertaking has specified expiry date or is open-ended. Select the applicable value from the available options:	
	COND - Conditional Expiry	
	<ul> <li>FIXD - Specified expiry date (with/without automatic expansion)</li> </ul>	
	OPEN - No specific date of expiry	
Expiry Date	This field is applicable only if <b>Expiry Type</b> field has value <b>Fixed</b> .	
Expiry Condition/ Event	The value will get defaulted from Main Details.	
	This field is applicable only if <b>Expiry Type</b> field has value <b>COND</b> .	
Standard Wording	Read only field.	
Required	Indicates if standard wording is required for the terms and conditions.	
Guarantee Language	Read only field.	
	Indicates the guarantee language.	
Documents and	Read only field.	
Presentation Instructions	Indicates the documents and presentation instructions.	
Additional Amounts	Read only field.	
	Indicates the additional amounts.	



#### **Automatic Extension Details**

Auto extension details is applicable only if it is enabled in Guarantee Preferences The values will be defaulted from Guarantee Preferences and can be amended, if required. Provide the Automatic Extension Details based on the description in the following table:

Field	Description	Sample Values
Automatic Extension	Read only field.	
Required	<b>Toggle On:</b> Indicates if automatic extension for expiry date is required.	
	<b>Toggle Off:</b> Indicates if automatic extension for expiry date is not required.	
	Note  This field is not applicable Validity field in registration stage has value as Open.	
Auto Extension Period	Indicates the auto extension period for expiry date.	
	Note This field is applicable only if Auto Extension Required toggle is set to On.	
Extension Details	Indicates the extension details for the expiry date.	
	Note This field is applicable only if Auto Extension Period field value is Days/ Others.	
Non-Extension Notice	Indicates the non-extension notice days.	
	Note This field is applicable only if Auto Extension Period field has values.	
Non-Extension Details	Indicates the non-extension details for automatic expiry date extension such as notification methods or notification recipient details.	
	Note This field is applicable only if Auto Extension Period field has values.	



Field	Description	Sample Values
Auto Extension Final Expiry Date	Indicates the final extension date for automatic expiry date extension after which no automatic extension is allowed.	
	Note	
	This field is applicable only if A <b>uto Extension Period</b> field has values.	



#### **Transfer Details**

Field	Description	Sample Values
Transfer Indicator	Read only field.	
	The value will get defaulted from Guarantee Preferences.	
Transfer Conditions	Read only field.	
	The value will get defaulted from Guarantee Preferences.	

#### **Demand Details**

Field	Description	Sample Values
Demand Indicator	Read only field.	
	The value will get defaulted from Guarantee Preferences.	

## **Underlying Transaction Details**

Field	Description	Sample Values
Underlying Transaction Details	Indicates the underlying business transaction details (for which the undertaking is issued).	

### **Delivery of Original Undertaking**

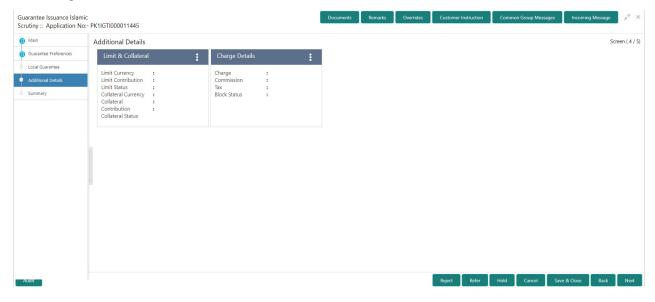
Field	Description	Sample Values
Delivery of Original Undertaking	Indicates the method of the delivery from the following options by which the original local undertaking needs to be delivered.	
	Note This field is not applicable, if Purpose of Message field value is ICCO/ISCO.	
Narrative	Indicates the description of method of delivery of original undertaking.	
	Note This field is applicable only if the Delivery of Original Undertaking field value is COUR/OTHR.	



Field	Description	Sample Values
Delivery to/Collection by	Indicates the details of to whom the original local undertaking is to be delivered or by whom the original local undertaking is to be collected.	
	Note This field is not applicable, if Purpose of Message field value is ICCO/ISCO.	
Narrative	Indicates the name and address.  Note  This field is applicable only if the Delivery to/Collection by field value is OTHR.	

#### **Additional Details**

Scrutiny user can verify/input/update the additional details Data Segment of the Islamic Guarantee request. As part of Additional details section, Guarantee may have impact on the Limits, Collaterals and Charge section.



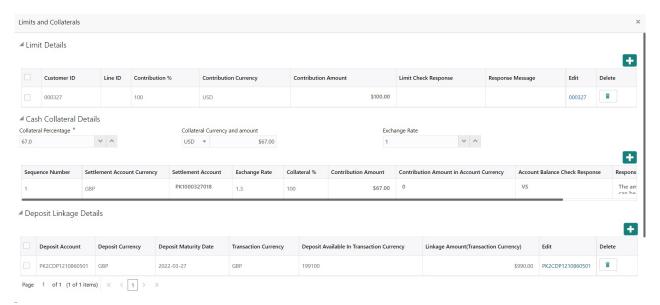
#### **Limits & Collateral**

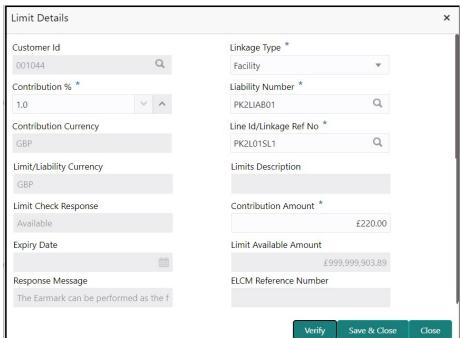
On Approval, system should not release the Earmarking against each limit line and system should handoff the "Limit Earmark Reference Number "to the back office. On successful handoff, back office will make use of these "Limit Earmark Reference Number" to release the Limit Earmark done in the mid office (OBTFPM) and should Earmark the limit from the Back office.

In case multiple Lines are applicable, Limit Earmark Reference for all lines to be passed to the back office.

Provide the Limit Details based on the description in the following table:







Field	Description	Sample Values
Plus Icon	Click plus icon to add new Limit Details.	

#### Limit Details

Click + plus icon to add new limit details.

Below fields are displayed on the Limit Details pop-up screen, if the user clicks plus icon.

Customer ID	Applicant's/Applicant Bank customer ID will get defaulted.	

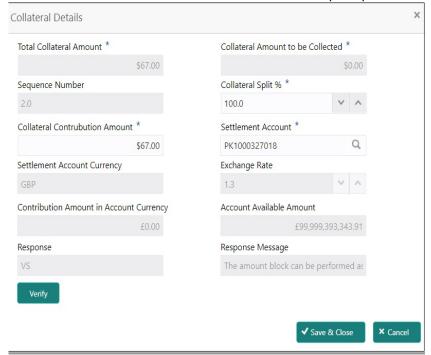


Field	Description	Sample Values
Linkage Type	Select the linkage type. Linkage type can be: Facility Liability By default Linkage Type should be "Facility".	
Contribution%	System will default this to 100%. User can modify, if contribution is more than 100%. System will display an alert message, if modified.	
	Once contribution % is provided, system will default the amount.	
	System to validate that if Limit Contribution% plus Collateral% is equal to 100. If the total percentage is not equal to 100 application will display an alert message.	
Liability Number	Click <b>Search</b> to search and select the Liability Number from the look-up.	
	The list has all the Liabilities mapped to the customer.	
Contribution Currency	The LC currency will be defaulted in this field.	
Line ID/Linkage Ref No	Click <b>Search</b> to search and select the from the various lines available and mapped under the customer id gets listed in the drop down. LINE ID-DESCRIPTION will be available for selection along with Line ID. When you click on 'verify', the system will return value if the limit check was successful or Limit not Available. If limit check fails, the outstanding limit after the transaction value will be shown in the limit outstanding amount.	
	Note	
	User can also select expired Line ID from the lookup and on clicking the verify button, system should default "The Earmarking cannot be performed as the Line ID is Expired" in the "Response Message" field.	
	This field is disabled and read only, if <b>Linkage Type</b> is <b>Liability</b> .	
Line Serial	Displays the serial of the various lines available and mapped under the customer id.	
	This field appears on the Limits grid.	
Limit/ Liability Currency	Limit Currency will be defaulted in this field, when you select the <b>Liability Number</b>	
Limits Description	This field displays the limits description.	



Field	Description	Sample Values
Limit Check Response	Response can be 'Success' or 'Limit not Available' based on the limit service call response.	
Contribution Amount	Contribution amount will default based on the contribution %.  User can change the value.	
Expiry Date	This field displays the date up to which the Line is valid	
Limit Available Amount	This field will display the value of available limit, i.e., limit available without any earmark. The Limit Available Amount must be greater than the Contribution Amount.	
	The value in this field appears, if you click the Verify button.	
Response Message	Detailed Response message.	
	The value in this field appears, if you click the Verify button.	
ELCM Reference Number	This field displays the ELCM reference number.	

Provide the collateral details based on the description provided in the following table:





Field	Description	Sample Values
Cash Collateral Details		L
Collateral Percentage	Specify the percentage of collateral to be linked to this transaction.	
Collateral Currency and amount	System populates the contract currency as collateral currency by default.  User can modify the collateral Currency and amount.	
Exchange Rate	System populates the exchange rate maintained. User can modify the collateral Currency and amount. System validates for the Override Limit and the Stop limit if defaulted exchange rate is modified.	
Click + plus icon to add new collateral details.		

Below fields are displayed on the Collateral Details pop-up screen, if the user clicks plus icon.

Total Collateral Amount	Read only field.	
	This field displays the total collateral amount provided by the user.	
Collateral Amount to be Collected	Read only field.  This field displays the collateral amount yet to be collected as part of the collateral split.	
Sequence Number	Read only field.  The sequence number is auto populated with the value, generated by the system.	
Collateral Split %	Specify the collateral split% to be collected against the selected settlement account.	
Settlement Account	Select the settlement account for the collateral.	
Settlement Account Currency	Select the Settlement Account Currency.	
Exchange Rate	Read only field.	
	This field displays the exchange rate, if the settlement account currency is different from the collateral currency.	
Contribution Amount in	Read only field.	
Account Currency	This field displays the contribution amount in the settlement account currency as defaulted by the system.	
Account Available Amount	Read only field.	
	Account available amount will be auto-populated based on the Settlement Account selection.	



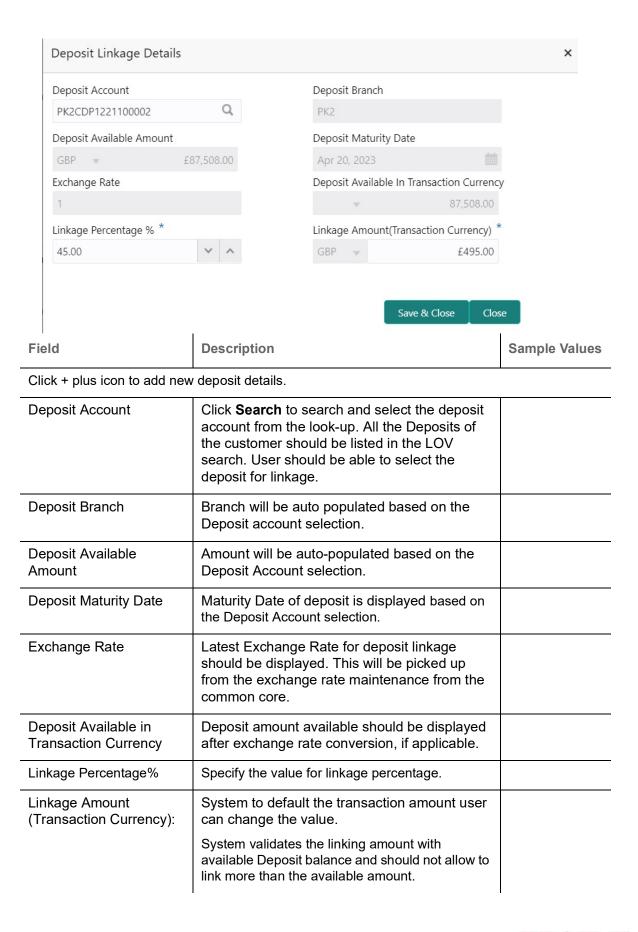
Field	Description	Sample Values
Response	Response can be 'Success' or 'Amount not Available'.	
	System populates the response on clicking the <b>Verify</b> button.	
Response Message	Detailed Response message.	
	System populates the response on clicking the <b>Verify</b> button.	
Verify	Click to verify the account balance of the Settlement Account.	
Save & Close	Click to save and close the record.	
Cancel	Click to cancel the entry.	
Below fields appear in the C	Cash Collateral Details grid along with the above fie	lds.
Collateral %	User must enter the percentage of collateral to be linked to this transaction. If the value is more than 100% system will display an alert message.	
	System defaults the collateral % maintained for the customer into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product.	
	User can modify the defaulted collateral percentage, in which case system should display an override message "Defaulted Collateral Percentage modified".	
Collateral Contribution Amount	Collateral contribution amount will get defaulted in this field.	
	The collateral % maintained for the customer is defaulted into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product. User can modify the defaulted collateral percentage, in which case system should display a override message "Defaulted Collateral Percentage modified.	
Account Balance Check Response	This field displays the account balance check response.	
Delete Icon	Click minus icon to remove any existing Collateral Details.	
Edit Link	Click edit link to edit any existing Collateral Details.	

### **Deposit Linkage Details**

In this section which the deposit linkage details is captured.



System should allow the user to Link one or more existing Deposits as a contribution to secure underlying transactions. On Submit of DE stage, system will create Linkage of the Deposit/modification of existing Linkage by calling Back-office system (DDA) system directly.





Field	Description	Sample Values
Below fields appear in the <b>D</b>	<b>Deposit Details</b> grid along with the above fields.	
Deposit Currency	The currency will get defaulted in this field.	
Transaction Currency	The currency will get defaulted in this field from the underlying task.	
Delete Icon	Click minus icon to remove the existing Linked deposit details by selecting the Deposit.	
Edit Link	Click edit link to edit any existing deposit Details.	

#### **Charge Details**

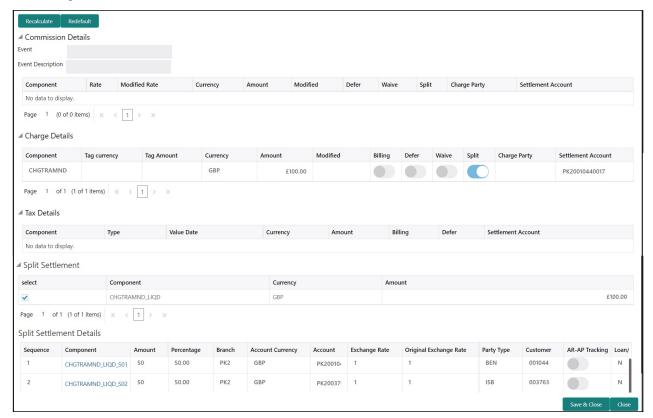
After payment, click on **Default Charges** button to the default commission, charges and tax if any will get populated.

If default charges are available under the product, they should be defaulted here with values. If customer or customer group specific charges are maintained, then the same will be defaulted from back end system.

The system also default the Charges/Commission Party maintained for the customer as per defined Class Maintenance in OBTF. System simulates the Charges, Commission and Tax details from the Back office.

If the Guarantee Issuance is at Counter Issuing Bank (CIB), charges are simulated from back office, user can change the details.

If the Guarantee Issuance is at Local Issuing Bank (LIB), charges are simulated from back office, user can change the details.





#### **Commission Details**

Provide the Commission Details based on the description provided in the following table:

Field	Description	Sample Values
Event	Read only field. This field displays the event name.	
Event Description	Read only field. This field displays the description of the event.	
Component	Select the commission component	
Rate	Defaults from product.  The commission rate, if available in Back Office defaults in OBTFPM. The user is able to change	
	the rate.  If flat commission is applicable, then commission amount defaulted from back office is modifiable by the user. Rate field will be blank and the user cannot modify the Rate field.	
Modified Rate	From the default value, if the rate or amount is changed, the modified value gets updated in the modified amount field.	
Currency	Defaults the currency in which the commission needs to be collected	
Amount	An amount that is maintained under the product code defaults in this field.	
	The commission rate, if available in Back Office defaults in OBTFPM. The user is able to change the rate, but not the commission amount directly. The amount gets modified based on the rate changed and the new amount is calculated in back office based on the new rate and is populated in OBTFPM.	
	If flat commission is applicable, then commission amount defaulted from back office is modifiable by the user. Rate field will be blank and the user cannot modify the Rate field.	
Modified	From the default value, if the rate or amount is changed, the modified value gets updated in the modified amount field.	
Defer	Select the check box, if charges/commissions has to be deferred and collected at any future step.	



Field	Description	Sample Values
Waive	Select the check box to waive charges/ commission.	
	Based on the customer maintenance, the charges/commission can be marked for Billing or Defer.	
	If the defaulted Commission is changed to defer or billing or waive, system must capture the user details and the modification details in the 'Remarks' place holder.	
Split	The user can split the Commission by enabling/ disabling the flag as per the requirement.	
Charge Party	Charge party will be 'Applicant' by Default. You can change the value to Beneficiary	
Settlement Account	Details of the Settlement Account is defaulted.	
	User can change the settlement account.	



### **Charge Details**

Field	Description	Sample Values
Component	Charge Component type.	
Tag Currency	Defaults the tag currency in which the charges have to be collected.	
Tag Amount	Defaults the tag amount that is maintained under the product code gets defaulted in this field. User can edit the value, if required.	
Currency	Defaults the currency in which the charges have to be collected.	
Amount	An amount that is maintained under the product code gets defaulted in this field. User can edit the value, if required.	
Modified	From the default value, if the rate is changed or the amount is changed, the value gets updated in the modified amount field.	
Billing	If charges are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.	
	On simulation of charges/commission from Back Office, if any of the Charges/Commission component for the customer is 'Billing' enabled, 'Billing' toggle for that component should be automatically checked in OBTFPM.	
	The user can not select/de-select the check box if it is de-selected by default.	
	This field is disabled, if 'Defer' toggle is enabled.	
Defer	If charges have to be deferred and collected at any future step, this check box has to be selected.	
	On simulation of charges/commission from Back Office, if any of the Charges/Commission component for the customer is AR-AP tracking enabled, 'Defer' toggle for that component should be automatically checked in OBTFPM.	
	The user can select/de-select the check box. On de-selection the user has to click on 'Recalculate' charges button for re-simulation.	
Waive	If charges have to be waived, this check box has to be selected.	
	Based on the customer maintenance, the charges should be marked for Billing or for Defer.	
	This field is disabled, if 'Defer' toggle is enabled.	



Field	Description	Sample Values
Split	The bank User can split the Charges/Commission by enabling/disabling the flag as per the requirement.	
Charge Party	Charge party will be applicant by default. You can change the value to beneficiary	
Settlement Account	Details of the settlement account.	

#### **Tax Details**

The tax component is calculated based on the commission and defaults if maintained at product level. User cannot update tax details and any change in tax amount on account of modification of charges/commission will be available on click of Re-Calculate button or on hand off to back-end system.

Provide the Tax Details based on the information in the following table:

Field	Description	Sample Values
Component	Tax Component type	
Туре	Type of tax Component.	
Value Date	This field displays the value date of tax component.	
Currency	The tax currency is the same as the commission.	
Amount	The tax amount defaults based on the percentage of commission maintained. User can edit the tax amount, if required.	
Billing	If taxes are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.  This field is disabled, if 'Defer' toggle is enabled.	
Defer	If taxes have to be deferred and collected at any future step, this option has to be enabled.  The user can enable/disable the option the check box. On de-selection the user has to click on 'Recalculate' charges button for re-simulation.	
Settlement Account	Details of the settlement account.	

#### **Split Settlement**

Once the user clicks on the Recalculate button to fetch the Split Settlement details from Backoffice, new section "Split Settlement" will appear below the 'Tax' section. The default parties in Split row should be fetched from OBTF.

Field	Description	Sample Values
Component	The split component type eligible for Split .	
Currency	The currency of split settlement.	
Amount	The amount of split settlement.	

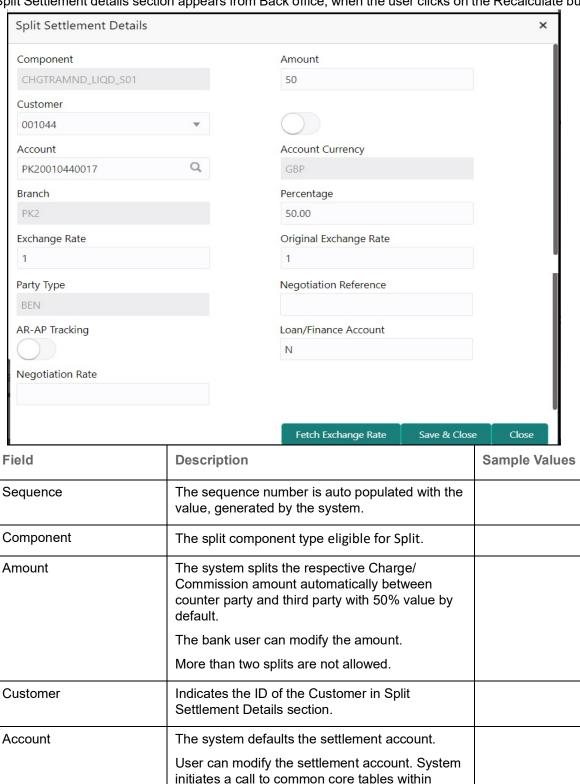


#### **Split Settlement Details**

**Account Currency** 

Branch

Split Settlement details section appears from Back office, when the user clicks on the Recalculate button.





OBTFPM to select the account

transaction is getting processed.

Defaults the currency of the account.

Indicates the branch of the customer where

Field	Description	Sample Values
Percentage	The system splits the respective Charge/ Commission percentage automatically between counter party and third party with 50% value by default.	
	More than two splits are not allowed.	
	The bank user can modify the amount.	
	The system should validate that the total percentage of each component doesn't exceed 100 and the total amount of each component doesn't exceed total component amount.	
Exchange Rate	System populates the exchange rate maintained.	
Original Exchange Rate	System displays the Original Exchange Rate as simulated in split settlement details section.	
Party Type	System displays the party type in split settlement details section.	
Negotiation Reference	Specify the negotiation reference number.	
AR-AP Tracking	Indicates to defer the charge/ commission in Split Settlement Details section.	
	The user can modify the AR-AP Tracking flag as per the requirements.	
Loan/Finance Account	Displays the loan account.	
Negotiation Rate	Specify the negotiation rate.	

#### **Action Buttons**

Field	Description	Sample Values
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	



Field	Description	Sample Values
Incoming Message	This button displays the multiple messages (MT760 + up to 7 MT761.	
	Click to allow parsing of MT 760 along with MT761(up to 7) messages together to create a Guarantee Issuance.	
	In case of MT798, the User can click and view the MT798 message(784,760/761).	
	The user can also view the incoming MT765 by clicking the Incoming Message button.	
Save & Close	Save the information provided and holds the task in you queue for working later.  This option will not submit the request	
Cancel	Cancel the Scrutiny Stage Inputs.	
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.  Refer Codes:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance/Limits	
	• R5 - Others.	
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	
Reject	On click of Reject, user must select a reject reason from a list displayed by the system.	
	Reject Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others.  Select a Reject code and give a reject description.  This reject reason will be available in the remarks window throughout the process.	
Back	Task moves to previous logical step.	

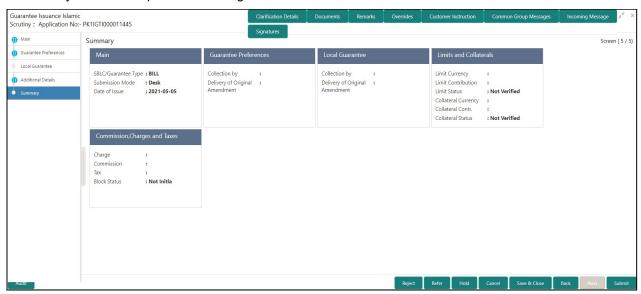


Field	Description	Sample Values
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

#### **Summary**

User can review the summary of details updated in scrutiny Guarantee Issuance Islamic request.

The summary tiles displays a list of important fields with values. User must be also able to drill down from summary tiles into respective data segments.



#### **Tiles Displayed in Summary**

- Main Details User can view application details and Guarantee details.
- Guarantee Preferences User can view the guarantee preferences.
- Local Guarantee User can view the local guarantee.
- Party Details User can view party details like beneficiary, advising bank etc.
- Limits and Collaterals User can view limits and collateral details.
- Charges User can view charge details.

#### **Action Buttons**

Field	Description	Sample Values
Documents	Click the Documents icon to View/Upload the required documents.  Application will display the mandatory and optional documents.	



Field	Description	Sample Values
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	
Incoming Message	This button displays the multiple messages (MT760 + up to 7 MT761.	
	Click to allow parsing of MT 760 along with MT761(up to 7) messages together to create a Guarantee Issuance.	
	In case of MT798, the User can click and view the MT798 message(784,760/761).	
	The user can also view the incoming MT765 by clicking the Incoming Message button.	
Submit	Task will get moved to next logical stage of Guarantee Issuance.	
	If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	
Save & Close	Save the information provided and holds the task in you queue for working later.  This option will not submit the request	
Cancel	Cancel the Scrutiny Stage Inputs.	
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.  Refer Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others.	



Field	Description	Sample Values
Reject	On click of Reject, user must select a reject reason from a list displayed by the system.	
	Reject Codes:	
	R1- Documents missing	
	<ul> <li>R2- Signature Missing</li> </ul>	
	R3- Input Error	
	<ul> <li>R4- Insufficient Balance/Limits</li> </ul>	
	R5 - Others.	
	Select a Reject code and give a reject description.	
	This reject reason will be available in the remarks window throughout the process.	
Back	Task moves to previous logical step.	

### **Data Enrichment**

As part of data enrichment, user can input new Islamic Guarantee Issuance request. User can enter/update basic details of the incoming request.



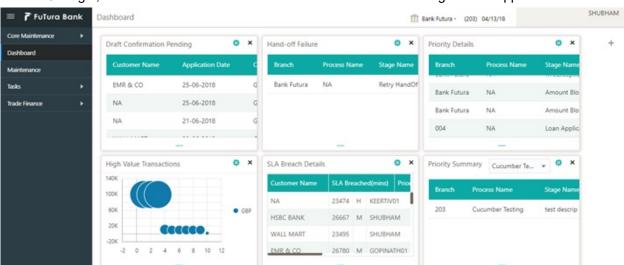
For expired line of limits, the task moves to "Limit Exception" stage under Free Tasks, on 'Submit' of DE Stage with the reason for exception as "Limit Expired".

Do the following steps to acquire a task which completed the registration and scrutiny and currently at Data enrichment stage:

1. Using the entitled login credentials for scrutiny stage, login to the OBTFPM application.







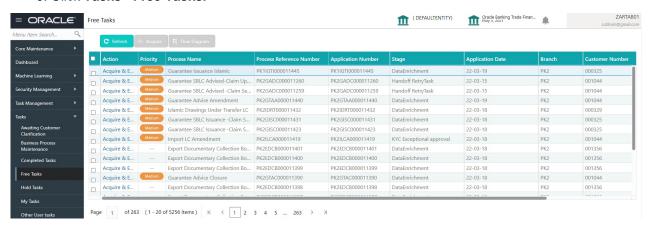
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SLA Status

2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.

3. Click Tasks> Free Tasks.

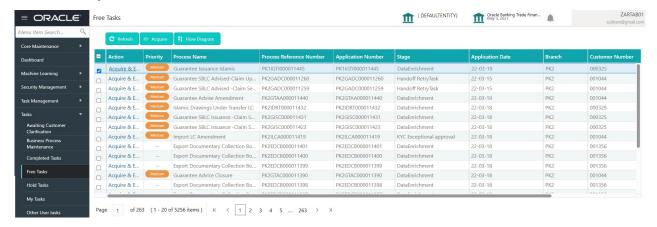
Hold Transactions



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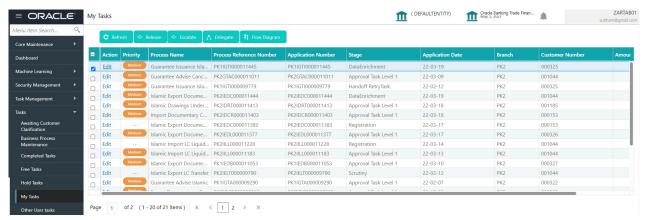
Tasks Detailed Cucumber Testing +

4. Select the appropriate task and click **Acquire & Edit** to edit the task or click **Acquire** to edit the task from **My Tasks**.





5. The acquired task will be available in **My Tasks** tab. Click **Edit** to provide input for data enrichment stage.



The Data Enrichment stage has five sections as follows:

- Main Details
- Guarantee Preferences
- Additional Fields
- Local Guarantee
- Additional Fields
- Advices
- Additional Details
- Settlement Details
- Summary

#### **Main Details**

Refer to Main Details.

#### **Guarantee Preferences**

As part of Data Enrichment, user will verify and enter the basic details available in the Islamic Guarantee request. In case the request is received through online channel, user verifies the details populated.

Refer to Guarantee Preferences.

#### **Local Guarantee**

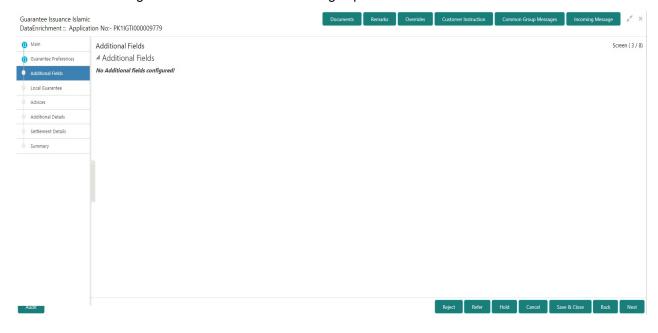
As part of Data Enrichment, user can verify and enter the basic details available in the Islamic Guarantee Issuance request.

Refer to Local Guarantee.



#### **Additional Fields**

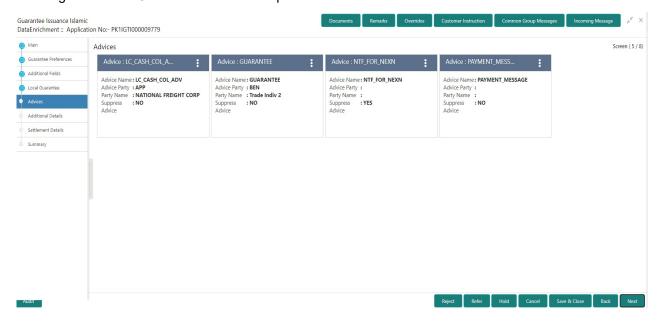
Banks can configure these additional fields during implementation.



#### **Advices**

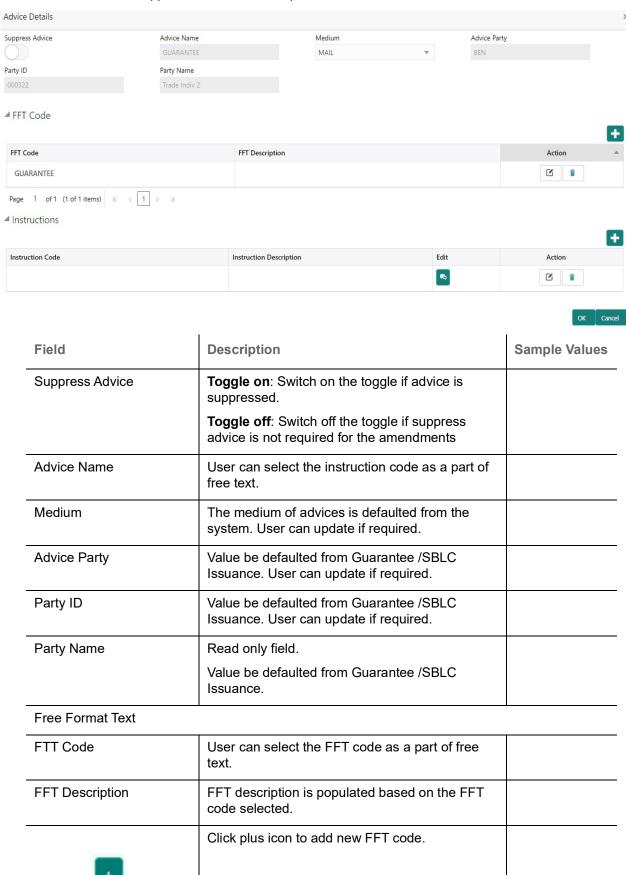
As part of Data Enrichment, user can verify the advices details data segment of the Islamic Guarantee Issuance request.

Advices menu displays the advices from the back office as tiles. User can verify the advices details Data Segment of the Guarantee Issuance request.





#### The user can also suppress the Advice, if required.





Field	Description	Sample Values
Delete icon	Click minus icon to remove any existing FFT code.	
Instruction Details		
Instruction Code	User can select the instruction code as a part of free text.	
Instruction Description	Instruction description is populated based on the FFT code selected.	
+	Click plus icon to add new instruction code.	
Delete icon	Click minus icon to remove any existing instruction code.	

#### **Action Buttons**

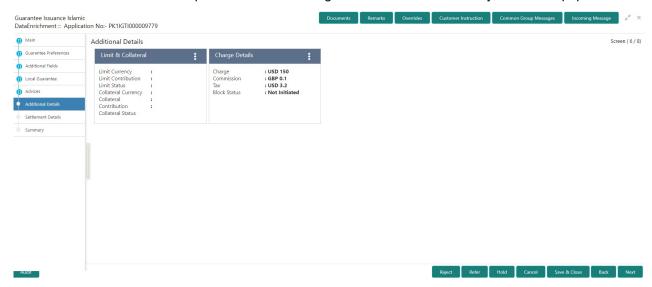
Field	Description	Sample Values
Submit	Task will get moved to next logical stage of Guarantee Issuance.	
	If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Cancel	Cancel the Data Enrichment Stage Inputs.	
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	



Field	Description	Sample Values
Reject	On click of Reject, user must select a reject reason from a list displayed by the system.	
	Reject Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	<ul> <li>R2- Signature Missing</li> </ul>	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	R5 - Others.	
	Select a Reject code and give a reject description.	
	This reject reason will be available in the remarks window throughout the process.	

#### **Additional Details**

As part of Data Enrichment, user can verify and enter the basic additional details available in the Guarantee. In case the request is received through online channel i will verify the details populated.



#### **Limit & Collateral**

Refer to Limits & Collateral.

#### **Commission, Charges and Taxes Details**

Refer to Charge Details.

#### **Preview Message**

This screen provides preview of draft guarantee details. If required, the draft can be sent for legal verification to legal team and draft confirmation to customer. The system sends Draft MT760 along with up to seven MT761 messages as attachment to the customer.

The OBTFPM user can send the draft of the message to the registered email id of the corporate customer as an attachment containing PDF. The PDF sent to the corporate customer is protected by a password. Password to be generated with first four digits of Customer Name and last four digits of Customer Number.



The Transaction Reference Number is masked, before sending the Draft Import LC for Customer approval.

If the Guarantee Issuance is at Counter Issuing Bank (CIB)/ Local Issuing Bank (LIB), preview message is populated with the outgoing MT760 and all the applicable MT761.

#### **Guarantee Text**

Select the language to preview the draft guarantee details. Based on the guarantee text captured in the previous screen, guarantee draft is generated in the back office and is displayed in this screen.

#### **Legal Verification**

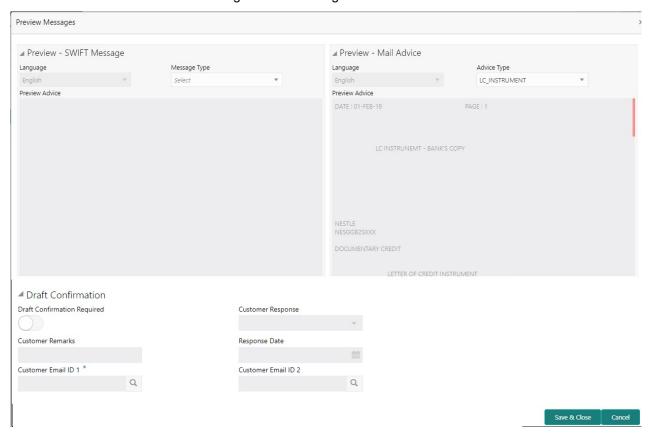
Set the Legal Verification toggle on, if the guarantee message is to be verified and approved by Legal department before issue. The Legal Verification details must be captured in legal verification stage.

#### **Draft Confirmation**



Set the Draft Confirmation Required toggle on, if the guarantee message needs to be approved by customer before issue.

A bank user can share the Draft SWIFT message to the customer through email, before the actual transmission of SWIFT message to the Advising Bank.



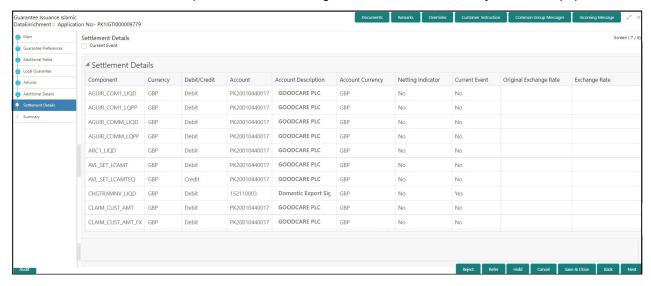


Field	Description	Sample Values
Preview - SWIFT Message		
Language	Read only field.	
	English is set as default language for the preview.	
Message type	Select the message type from the drop down. User can choose to see preview of different message like MT 700, MT 740 and MT 701.	
Preview Message	Display a preview of the draft message.	
Preview - Mail Device		
Language	Read only field.	
	English is set as default language for the preview.	
Advice Type	Select the advice type.	
Preview Message	Display a preview of the advice.	
Draft Confirmation		
Draft Confirmation Required	This toggle enables the user to select if draft confirmation is required or not	
Following fields will have values on receipt of customer response.		
Customer Response	User can enter the response received from customer. If the response is received online, the response is auto populated in this field by the system	
Customer Remarks	Remarks from the customer for the draft	
Response Date	Customer Response received date.	
Customer Email ID 1	Default email address of the customer.	
	System fetches the Email ID from Customer Address maintenance in Back office and auto populates the available Email ID.	
Customer Email ID 2	By default this field is blank.	
	User can search and select the Email ID from lookup from the Customer Email Address field of the customer maintenance in Back Office and replicated in OBTFPM.	



#### **Settlement Details**

As part of Data Enrichment user will verify and enter the basic settlement details available in the Guarantee. In case the request is received through online channel i will verify the details populated.



Provide the settlement details based on the description in the following

Field	Description	Sample Values
Current Event	The user can select the check box to populate the settlement details of the current event associated with the task. On De-selecting the check box, the system list all the accounts under the settlement details irrespective of the current event.	
Component	Components gets defaulted based on the product selected.	
Currency	System displays the default currency for the component.	
Debit/Credit	System displays the debit/credit indicators for the components.	
Account	System displays the account details for the components.	
Account Description	System displays the description of the selected account.	
Account Currency	System defaults the currency for all the items based on the account number.	
Netting Indicator	System displays the applicable netting indicator.	
Current Event	System displays the current event as Y or N.	
Original Exchange Rate	System displays the Original Exchange Rate as simulated in settlement details section from OBTF	
Exchange Rate	The exchange rate.	



Field	Description	Sample Values
Deal Reference Number	The exchange deal reference number.	

#### **Action Buttons**

Use action buttons based on the description in the following table:

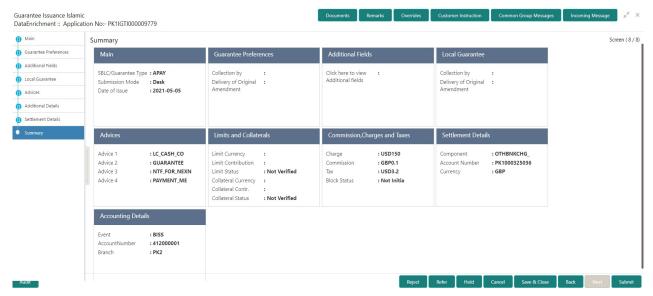
Field	Description	Sample Values
Submit	Task will get moved to next logical stage of Guarantee Issuance.	
	If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	
Save & Close	Save the information provided and holds the task in you queue for working later.  This option will not submit the request	
Cancel	Cancel the Data Enrichment Stage Inputs.	
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	
Reject	On click of Reject, user must select a reject reason from a list displayed by the system.  Reject Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others.  Select a Reject code and give a reject description.  This reject reason will be available in the remarks window throughout the process.	

### **Summary**

User can review the summary of details updated in Data Enrichment stage of Islamic Guarantee Issuance request.



The tiles will display a list of important fields with values. User must be also able to drill down from summary Tiles into respective data segments.



#### **Tiles Displayed in Summary**

- Main Details User can view application details and Guarantee details.
- Guarantee Preferences User can view the guarantee preferences.
- Documents and Instructions User can view documents and instructions.
- Local Guarantee User can view the local guarantee.
- · Additional Fields User can view the additional Fields.
- Advices User can view the advices
- Party Details User can view party details like beneficiary, advising bank etc.
- Limits and Collaterals User can view limits and collateral details.
- Charges User can view charge details.
- Compliance User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.
- Accounting Details User can view the accounting entries generated by back office system.



When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries.

#### **Action Buttons**

Field	Description	Sample Values
Submit	Task will get moved to next logical stage of Guarantee Issuance.	
	If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	



Field	Description	Sample Values
Save & Close	Save the information provided and holds the task in you queue for working later.  This option will not submit the request	
Cancel	Cancel the Data Enrichment stage inputs.	
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	
Reject	On click of Reject, user must select a reject reason from a list displayed by the system.  Reject Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others.  Select a Reject code and give a reject description.  This reject reason will be available in the remarks window throughout the process.	

### **Exceptions**

The Guarantee Issuance Islamic request, before it reaches the approval stage, the application will validate the Amount Block, KYC and AML. If any of these failed in validation will reach exception stage for further clearance for the exceptions.

#### **Exception - Amount Block**

As part of amount block validation, application will check if sufficient balance is available in the account to create the block. On hand-off, system will debit the blocked account to the extent of block and credit charges/ commission account in case of charges block or credit the amount in suspense account for blocks created for collateral.

The transactions that have failed amount block due to non-availability of amount in respective account will reach the amount block exception stage.

Log in into OBTFPM application, amount block exception queue. Amount block validation failed tasks for trade transactions will be listed in the queue. Open the task to view summary of important fields with values.

On Approval, system should not release the Amount Block against each applicable account and system should handoff the "Amount Block Reference Number "to the back office. On successful handoff, back office will make use of these "Amount Block Reference Number" to release the Amount Block done in the mid office (OBTFPM) and should debit the CASA account from the Back office. If multiple accounts are applicable, Amount Block Reference for all accounts to be passed to the back office.

Exception is created when sufficient balance is not available for blocking the settlement account and the same can be addressed by the approver in the following ways:



#### Approve:

- Settlement amount will be funded (outside of this process)
- · Allow account to be overdrawn during hand-off

#### Refer:

- Refer back to DE providing alternate settlement account to be used for block.
- Different collateral to be mapped or utilize lines in place of collateral.

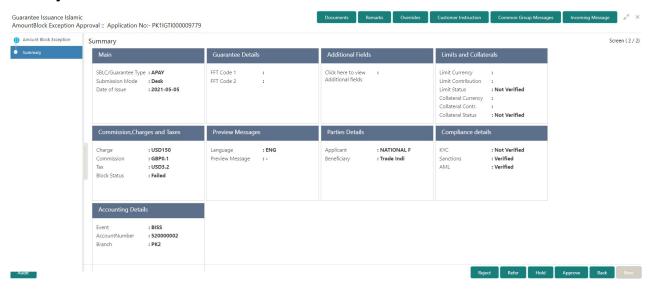
#### Reject:

Reject the transaction due to non-availability of sufficient balance in settlement account

#### **Amount Bock Exception**

This section will display the amount block exception details.

#### **Summary**



#### Tiles Displayed in Summary:

- Main Details User can view and modify details about application details and guarantee details, if required.
- Guarantee Details User can view and modify Counter Guarantee details and Guarantee details, if required.
- Additional Fields User can view the additional fields.
- Limits and Collaterals User can view and modify limits and collateral details, if required.
- Commission, Charges and Taxes User can view and modify charge details, if required.
- Draft Confirmation User can view and modify draft guarantee details, legal verification and customer confirmation details, if required.
- Party Details User can view and modify party details like beneficiary, advising bank etc., if required.
- Compliance User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.
- Accounting Details User can view the accounting entries generated in back office.





When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries.

#### **Action Buttons**

Field	Description	Sample Values
Reject	On click of Reject, user must select a reject reason from a list displayed by the system.	
	Reject Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	R2- Signature Missing	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	R5 - Others.	
	Select a Reject code and give a reject description.	
	This reject reason will be available in the remarks window throughout the process.	
Hold	The details provided will be registered and status will be on hold.	
	This option is used, if there are any pending information yet to be received from applicant.	
Refer	User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system. Refer Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	<ul> <li>R2- Signature Missing</li> </ul>	
	R3- Input Error	
	R4- Insufficient Balance- Limits	
	R5 - Others	
Cancel	Cancel the Amount Block Exception Inputs.	
Approve	On approve, application must validate for all mandatory field values, and task must move to the next logical stage.	
Back	Task moves to previous logical step.	



#### **Exception - Know Your Customer (KYC)**

As part of KYC validation, application will check if necessary KYC documents are available and valid for the applicant. The transactions that have failed KYC due to non-availability / expired KYC verification will reach KYC exception stage.

Log in into OBTFPM application KYC exception queue. KYC exception failed tasks for trade finance transactions must be listed in your queue. Open the task, to see summary tiles that display a summary of important fields with values.

User can pick up a transaction and do the following actions:

#### **Approve**

- After changing the KYC status in the back end application (outside this process).
- Without changing the KYC status in the back end application.
- Reject (with appropriate reject reason).

#### **Summary**

Tiles Displayed in Summary:

- Main Details User can view and modify details about application details and guarantee details, if required.
- Party Details User can view and modify party details like beneficiary, advising bank etc., if required.
- Limits and Collaterals User can view and modify limits and collateral details, if required.
- Compliance User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.

#### **Action Buttons**

Field	Description	Sample Values
Reject	On click of Reject, user must select a reject reason from a list displayed by the system.	
	Reject Codes:	
	R1- Documents missing	
	<ul> <li>R2- Signature Missing</li> </ul>	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	R5 - Others.	
	Select a Reject code and give a reject description.	
	This reject reason will be available in the remarks window throughout the process.	
Hold	The details provided will be registered and status will be on hold.	
	This option is used, if there are any pending information yet to be received from applicant.	



Field	Description	Sample Values
Refer	User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system. Refer Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	<ul> <li>R2- Signature Missing</li> </ul>	
	<ul> <li>R3- Input Error</li> </ul>	
	<ul> <li>R4- Insufficient Balance- Limits</li> </ul>	
	R5 - Others	
Cancel	Cancel the KYC Exception inputs.	
Approve	On approve, application must validate for all mandatory field values, and task must move to the next logical stage.	
Back	Task moves to previous logical step.	

#### **Exception - Limit Check/Credit**

The transactions that have failed limit check due to non-availability of limits will be available in limit check exception queue for further handling.

Log in into OBTFPM application limit check exception queue. Limit check exception failed tasks for trade finance transactions must be listed in your queue. Open the task, to see summary tiles that display a summary of important fields with values.



On Approval of the exception task, system should validate the Limit Availability, Limit Expiry Date in the Limit System and create Earmark in the ELCM system. In case if the Limit is not available or the Limit is expired, then system should display an error message and should not allow the user to approve and proceed.

Limit check Exception approver can do the following actions:

#### **Approve**

- Limit enhanced in the back end (outside this process).
- Without enhancing limit in the back end.

#### Refer

- Refer back to DE providing alternate limit id to map
- Refer additional collateral to be mapped

#### Reject

The transaction due to non-availability of limits capturing reject reason.

#### **Summary**

Tiles Displayed in Summary:



- Main Details User can view and modify details about application details and guarantee details, if required.
- Party Details User can view and modify party details like beneficiary, advising bank etc., if required.
- Limits and Collaterals User can view and modify limits and collateral details, if required.
- Charges User can view and modify charge details, if required.
- Guarantee Details User can view and modify Counter Guarantee details and Guarantee details, if required.
- Draft Confirmation User can view and modify draft guarantee details, legal verification and customer confirmation details, if required.
- Compliance User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.

#### **Action Buttons**

Field	Description	Sample Values
Reject	On click of Reject, user must select a reject reason from a list displayed by the system.	
	Reject Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	<ul> <li>R2- Signature Missing</li> </ul>	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	R5 - Others.	
	Select a Reject code and give a reject description.	
	This reject reason will be available in the remarks window throughout the process.	
Hold	The details provided will be registered and status will be on hold.	
	This option is used, if there are any pending information yet to be received from applicant.	
Refer	User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system. Refer Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	<ul> <li>R2- Signature Missing</li> </ul>	
	<ul> <li>R3- Input Error</li> </ul>	
	<ul> <li>R4- Insufficient Balance- Limits</li> </ul>	
	R5 - Others	
Cancel	Cancel the Limit check inputs.	
Approve	On approve, application must validate for all mandatory field values, and task must move to the next logical stage.	



Field	Description	Sample Values
Back	Task moves to previous logical step.	

### **Multi Level Approval**

Log in into OBTFPM application and open the task to see the summary tiles. The tiles should display a list of important fields with values. User must be able to drill down from summary Tiles into respective data segments to verify the details of all fields under the data segment.



The user can simulate/recalculate charge details and during calling the handoff, if handoff is failed with error the OBTFM displays the Handoff failure error during the Approval of the task.

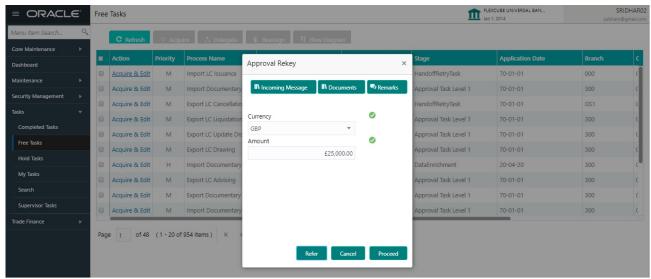
#### **Authorization Re-Key (Non-Online Channel)**

For non-online channel, application will request approver for few critical field values as an authorization step. If the values captured match with the values available in the screen, system will allow user to open the transaction screens for further verification. If the re-key values are different from the values captured, then application will display an error message.

Open the task and re-key some of the critical field values from the request in the Re-key screen. Some of the fields below will dynamically be available for re-key.:

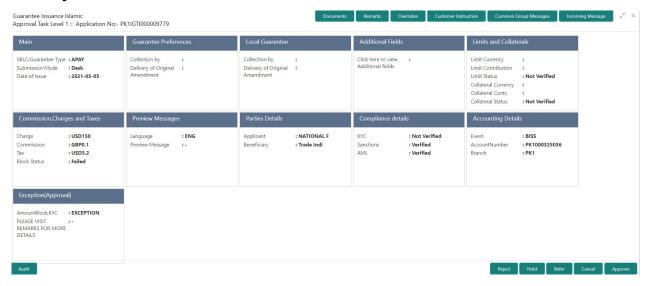
- Currency
- Amount

Re-key is applicable to the first approver in case of multiple approvers. All approvers will however be able see the summary tiles and the details in the screen by drill down from tiles.





#### **Summary**



#### Tiles Displayed in Summary:

- Main Details User can view details about application details and guarantee details.
- Guarantee Preferences User can view guarantee preferences.
- Local Guarantee User can view local guarantee details.
- Additional Fields User can view the details of additional fields
- Limits and Collaterals User can view limits and collateral details.
- Commission, Charge and Taxes Details User can view commission, charge and taxes details.
- Preview Messages User can view preview message.
- Parties Details User can view party details like beneficiary, advising bank etc.
- Compliance User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.
- Accounting Details User can view the accounting entries generated by back office system.



When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries.



#### **Action Buttons**

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Reject	On click of Reject, user must select a reject reason from a list displayed by the system.  Reject Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others.  Select a Reject code and give a reject description.  This reject reason will be available in the remarks window throughout the process.	
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	
Refer	User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system. Refer Codes:  • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance- Limits • R5 - Others	
Cancel	Cancel the Guarantee Issuance approval.	
Approve	On approve, application must validate for all mandatory field values, and task must move to the next logical stage. If there are more approvers, task will move to the next approver for approval. If there are no more approvers, the transaction is handed off to the back end system for posting.	

# **Customer - Acknowledgement letter**

Customer Acknowledgment is generated every time a new Islamic Guarantee Issuance is requested from the customer. The acknowledgment letter format is as follows:

The Transaction Reference Number is masked before sending the Draft Guarantee Issuance for Customer approval.

To:



<CUSTOMER NAME>DATE: DD-MM-YYYY

<CUSTOMER ADDRESS>

Dear Sir,

SUB: Acknowledgement to your Guarantee Application number < CUSTOMER REFERENCE NUMBER> dated < APPLICATION DATE>

This letter is to inform you that we have received your application for issue of Guarantee with the below details:

CUSTOMER NAME: <CUSTOMER NAME>

CURRENCY/AMOUNT: < CCY/AMT>

YOUR REFERENCE NO: < CUSTOMER REFERENCE NUMBER>

OUR REF NUMBER: <PROCESS REFERENCE NUMBER>

APPLICANT NAME: <APPLLICANT>

BENEFICIARY NAME: <BENEFICIARY>

Bank Guarantee Number: < Bank Guarantee Number>

DATE OF ISSUE: <DATE OF ISSUE>

DATE OF EXPIRY: <DATE OF EXPIRY>

Guaranty Type: <Guarantee Type>

We have also received the following Documents from you for processing the request:

**Document Name 1** 

2. Document Name 2

n. Document Name n

We have registered your request. Please quote our reference < PROCESS REF NUMBER> in any future correspondence.

This acknowledgement does not constitute issuance of Guarantee.

Thank You for banking with us.

Regards,

<DEMO BANK>

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### **Customer - Reject Letter**

Reject Letter is generated by the system and addressed to the customer, when a task is rejected by the user. The Reject Letter format is as follows:

FROM:

<BANK NAME>

<BANK ADDRESS>

TO:DATE <DD/MM/YYYY>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER ID>

Dear Sir.

SUB: Your Guarantee Application < Customer Reference Number> under our Process Ref < Process Ref No> - Rejected

After a thorough review of your application and the supporting documents submitted, we have concluded we will not be able to issue the Guarantee due to the below reason

<Reject Reason >

On behalf of Demo Bank, we thank you for your ongoing business and trust we will continue to serve you in future.

For any further queries about details of your Guarantee application review, please contact us at our bank customer support ph.no xxxxxxxxxxxx

Yours Truly

**Authorized Signatory** 

### Reject Approval

As a Reject approver, user can review a transaction rejected and waiting for reject confirmation.

Log in into OBTFPM application to view the reject approval tasks for Guarantee Issuance in queue. On opening the task, you will see summary tiles. The tiles will display a list of important fields with values.

The tile containing the screen from where the reject was triggered will be highlighted in red.

User can drill down from reject summary tiles into respective data segments to verify the details of all fields under the data segment.

#### **Application Details**

The application details data segment have values for requests received from both non-online and online channels.



#### Summary

The data captured during handling of the transaction until the stage when reject is given will be available in the summary tile. Other fields will be blank when verified from summary tile.

The data segment in which the task was rejected will have the tiles highlighted in a different colour (red).

- Main Details User can view and modify details about application details and guarantee details, if required.
- Party Details User can view and modify party details like beneficiary, advising bank etc., if required.
- Limits and Collaterals User can view and modify limits and collateral details, if required.
- Charge Details User can view and modify charge details, if required.
- Guarantee Details User can view and modify Counter Guarantee details and Guarantee details, if required.
- Draft Confirmation User can view and modify draft guarantee details, legal verification and customer confirmation details, if required.
- Compliance User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.
- Remarks As a Reject approval user, you will be able to view the remarks captured in the process during earlier stages. User also can see the Reject code with reason for rejection in the Remarks column

#### **Action Buttons**

Field	Description	Sample Values
Reject Approve	On click of Reject approve, the transaction is rejected.	
Reject Decline	On click of Reject Decline, the task moves back to the stage where it was rejected. User can update the reason for reject decline in remarks.	
Hold	User can put the transaction on 'Hold'. Task will remain in Pending state.	
Cancel	Cancel the Reject Approval.	



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### Reference and Feedback

#### References

For more information on any related features, you can refer to the following documents:

- Getting Started User Guide
- Common Core User Guide

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